Social Responsibility

We are engaged in a variety of activities to contribute to the development of a sustainable society.

CSR Activities

We consider and recognize corporate social responsibility based on ISO 26000 (CSR) as a contribution to the sound development of society and the economy and to the improvement of people's lives. Toward achievement of our CSR, we strive to respond to the expectations of society by providing useful services through our certification service activities. At the same time, to promote contribution toward preservation of the global environment, we operate an environmental management system pursuant to ISO 14001.

JQA Environmental Policy Poster

JQA International Environmental Children's Drawing Contest

Since 1999, JQA and IQNET have hosted "JQA International Environmental Children's Drawing Contest" supported by UNICEF, hoping that this contest provides children all over the world with an opportunity to think about the importance of the global environment. Many colorful drawings expressing the wonders of nature such as animals and plants reach us every year from all over the world.
For contest details, please see
https://childrens-drawing.com
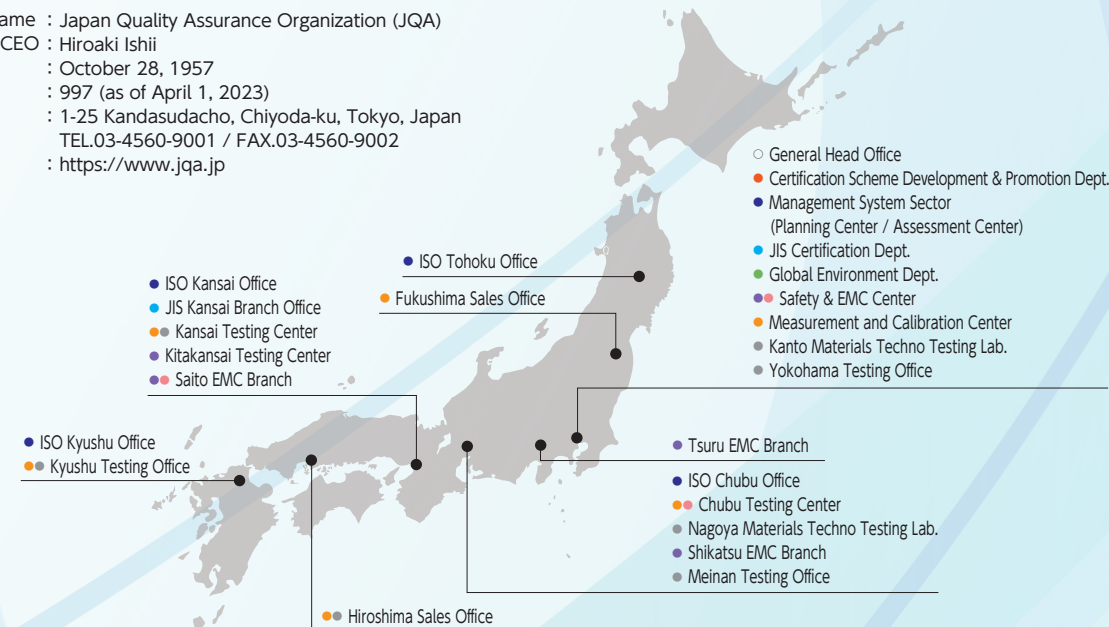
JQA Forest

In 2007, we inaugurated the "JQA Forest" in Takayama-city, Gifu Prefecture in Japan. Through activities of preservation and cultivation of the forest, we are striving to conserve nature for the future.

Overview

- Company Name : Japan Quality Assurance Organization (JQA)
- President & CEO : Hiroaki Ishii
- Established : October 28, 1957
- Employees : 997 (as of April 1, 2023)
- Head Office : 1-25 Kandasudacho, Chiyoda-ku, Tokyo, Japan
  TEL.03-4560-9001 / FAX.03-4560-9002
- URL : https://www.jqa.jp

- Certification Services for Management Systems
- Testing and Certification of Electrical Equipment
- Testing and Certification and Automotive produts
- Calibration and Verification of Measuring Instruments
- Testing and Inspection of Construction Materials
- JIS Mark Certification
- Safety Assessment and Certification of Robots
- Environmental activity support

Offices

- ISO Tohoku Office
- Fukushima Sales Office
- ISO Kansai Office
- JIS Kansai Branch Office
- Kansai Testing Center
- Kitakansai Testing Center
- Saito EMC Branch
- ISO Kyushu Office
- Kyushu Testing Office
- Hiroshima Sales Office
- Tsuru EMC Branch
- ISO Chubu Office
- Chubu Testing Center
- Nagoya Materials Techno Testing Lab.
- Shikatsu EMC Branch
- Meinan Testing Office

- General Head Office
- Certification Scheme Development & Promotion Dept.
- Management System Sector
  (Planning Center / Assessment Center)
- JIS Certification Dept.
- Global Environment Dept.
- Safety & EMC Center
- Measurement and Calibration Center
- Kanto Materials Techno Testing Lab.
- Yokohama Testing Office

Offices (Overseas)

- Thailand   JQA ASIA (Thailand) Co., Ltd.
- Vietnam   JQA Calibration Vietnam Co., Ltd.
- Germany   JQA EURO Office

Group Company

- DSP Research, Inc.

JQA

UD FONT
Easy to read universal design fonts are used.

JAPAN QUALITY ASSURANCE ORGANIZATION
https://www.jqa.jp

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Responding to diverse social needs with a wealth of experience and proven reliability.

Supporting sustainable development and improvement of the social reliability of organizations

❶ Certification Services for Management Systems

A management system is a system established by on organization to achieve their objectives determined in line with their policy. We, as a certification body who respect both comprehensive strength and expertise, provide certification services for various management system standards and criteria including ISO 9001 (Quality), ISO 14001 (Environment), Information Security and sector specific standards such as those for automobiles, telecommunications, aerospace and food industries.

■ Major Services

- ISO 9001 (Quality)
- IATF 16949 (Automotive)
- JIS Q 9100/SJAC 9120 (Aerospace)
- ISO 13485 (Medical Devices)
- ISO 22000+FSSC 22000 (Food Safety)
- ISO 14001 (Environment)
- ISO 45001 (Occupational Health and Safety)

- ISO/IEC 27001 (Information Security)
- ISO/IEC 27017 (Cloud Service Security)
- ISO/IEC 27701 (Privacy Information)
- ISO/IEC 20000 (IT Service)
- ISO 22301 (Business Continuity)
- ISO 39001 (Road Traffic Safety)

■ Human Resources Development Service

Establishing and operating a management system requires a lot of knowledge and know-how, including knowledge about the standard requirements. JQA supports a wide range of human resource developments related to management systems for effective activities of our customers.

● Seminar and e-learning
JQA offers a variety of courses for a wide range of customers including who just started to establish a management system and who aim to improve/utilize it.

● Books and teaching materials
JQA is publishes and sells specialized books on management systems, and also offers human resources development tools such as correspondence materials and DVD materials, which are to be used by our customers.

Supporting improvement of the reliability and safety of products, materials and facilities

❷ Certification Services for Products, Materials and Facilities

Testing and Certification of Electrical Equipment, Components and Medical Devices

We conduct testing and certification services for electrical and electronic products and medical devices pursuant to Japanese and international standards to support market entry for highly reliable products.

■ Major Services

- S-JQA Mark Certification
- Conformity Assessment under DENAN Law (PSE mark)
- Certification of Medical Devices under the Pharmaceuticals and Medical Devices Law
- Issuance and Recognition of CB Certification under the IECEE-CB Scheme
- Safety and EMC Testing for Overseas Certifications

Testing and Certification of Automotive products

We conduct EMC testing and certification services for Automotive products in response to technological innovations such as electric vehicles (EV) and autonomous driving, and the strict test requirements of the automobile industry. We also conduct wireless communication tests, electrical safety tests, and various environmental tests for product evaluation.

■ Major Services

- EMC Testing
- Wireless Testing
- Various environmental Testing
- E-Mark certification

Calibration and Verification of Measuring Instruments

For various measuring instruments that are used to verify quality such as of industrial products and services, we have constructed a management system based on international standards, and are implementing calibrations to check their performance. We also test specified measuring instruments as prescribed by the Measurement Act in Japan.

■ Major Services

- Calibration of Various Measuring Instruments Including Electronic Measuring Instruments and Length Measuring Instruments
- Verification of Specified Measuring Instruments
- JQA Measurement Seminar
- Various Measurement Services
- Proficiency Testing Service

Testing and Inspection of Construction Materials

We conduct testing of construction material such as concrete and steel bars for concrete reinforcement and plastics for repairing materials. We also conduct inspection of machinery and metal materials at the design and development stages.

■ Major Services

- Testing of Concrete, Steel Bars for Concrete Reinforcement, Aggregates and others
- Testing of Concrete Cores
- Testing of Metal Materials
- Testing of Plastics for repairing materials

JIS Mark Certification

JQA is a registered certification body under the JIS mark certification scheme. JQA has the widest range of certification among registered certification bodies, and the certification area is worldwide, which meets many of customer's certification requirements.

■ Major Fields

- Civil Engineering and Architecture
- Mechanical Engineering
- Electronic and Electrical Engineering
- Ferrous Materials and Metallurgy
- Non Ferrous Materials and Metallurgy
- Chemical Engineering
- Ceramics
- Domestic Wares
- Medical Equipment and Safety Appliances
- Electromagnetic records(such as software and data)

Safety Assessment and Certification of Robots

We conduct safety assessment and certification for robots and robotics components according to various international standards including ISO 10218, ISO 13482, IEC 61508, and ISO 13849. We offer wide range of services:
·risk assessment training
·functional safety seminar
·evaluation of software life cycle process
·market access support.
We can also provide support for CE marking, required in the European market, in corporation with TÜV NORD, one of the leading Notified Bodies.

■ Major Services

- Service Robots (ISO 13482)
- Industrial Robots / System (ISO 10218)
- Automobile, Sensors, etc. (ISO 26262, etc.)
- Seminars, Training

Supporting preservation of the global environment and realization of the sustainable development of society

❸ Various Services for Global Environmental Concerns

We stand in support to corporate sustainable management through providing GHG (greenhouse gas) emissions verification based on domestic and international criteria as well as third-party verification of environmental and social information (ESG data) based on international standards.
Since April 2018, we have been the Green Energy Certification scheme owner offering certification services for renewable energy, such as solar power, wind power and biomass power generation to support climate change strategies of those organizations aiming at carbon neutrality.

■ Major Services

- Green Energy Certification Services (Energy Attribute Certification Scheme)
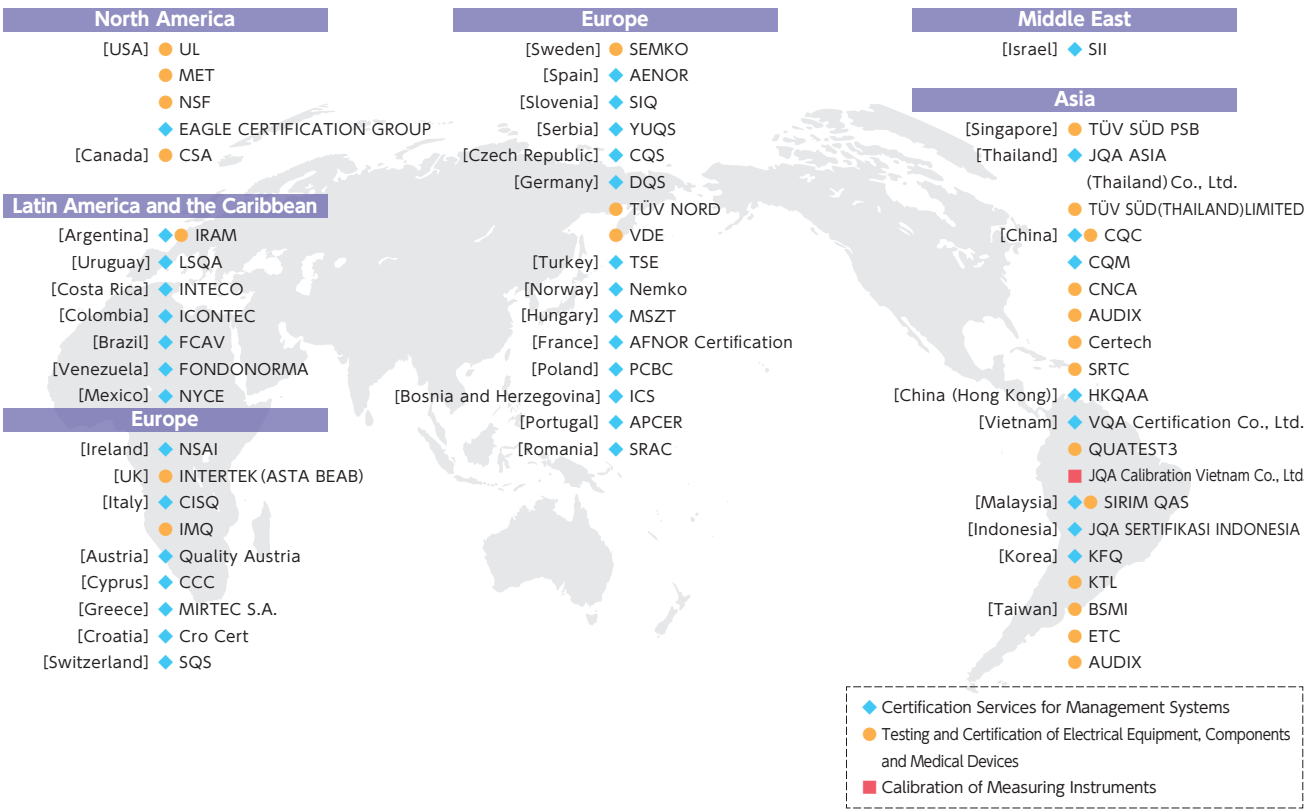
■ Major Services

- Third-party verification of Sustainability Information (Environmental and Social Information, etc.) (Verification of ESG Data Disclosures for CDP, DJSI, etc.) and the Technical Support
- Third-party verification of green electricity programs/products from an energy supplier
- J-Credit Scheme
- CO₂ Emission Reduction Scheme (SHIFT Support for High-efficiency Installations for Facilities with Targets)

- Tokyo Metropolitan Government Cap-and-Trade Program, Saitama Prefecture Target Setting Emissions Trading System
- JCM (The Joint Crediting Mechanism) Validation and Verification
- Third-party verification of progress towards Sustainable Development Goals
- Partnership with the Private Sector, Support for Japanese SMEs Overseas Business Development (JICA Program)
- Planning Support and Feasibility Study for Carbon Neutrality Achievement by Local Governments

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By utilizing our worldwide network, we provide smooth support for customers operating cross-border businesses.

JQA is affiliated with 58 overseas organizations. We provide diversified support to facilitate global development for Japanese and overseas customers.

Worldwide Network

North America
- [USA] ◆ UL
- ● MET
- ● NSF
- ● EAGLE CERTIFICATION GROUP
- [Canada] ◆ CSA

Latin America and the Caribbean
- [Argentina] ◆● IRAM
- [Uruguay] ◆ LSQA
- [Costa Rica] ◆ INTECO
- [Colombia] ◆ ICONTEC
- [Brazil] ◆ FCAV
- [Venezuela] ◆ FONDONORMA
- [Mexico] ◆ NYCE

Europe
- [Ireland] ◆ NSAI
- [UK] ●■ INTERTEK (ASTA BEAB)
- [Italy] ◆ CISQ
- ● IMQ
- [Austria] ◆ Quality Austria
- [Cyprus] ◆ CCC
- [Greece] ◆ MIRTEC S.A.
- [Croatia] ◆ Cro Cert
- [Switzerland] ◆ SQS

Europe
- [Sweden] ◆ SEMKO
- [Spain] ◆ AENOR
- [Slovenia] ◆ SIQ
- [Serbia] ◆ YUQS
- [Czech Republic] ◆ CQS
- [Germany] ◆ DQS
- ◆ TÜV NORD
- ◆ VDE
- [Turkey] ◆ TSE
- [Norway] ◆ Nemko
- [Hungary] ◆ MSZT
- [France] ◆ AFNOR Certification
- [Poland] ◆ PCBC
- [Bosnia and Herzegovina] ◆ ICS
- [Portugal] ◆ APCER
- [Romania] ◆ SRAC

Middle East
- [Israel] ◆ SII

Asia
- [Singapore] ◆ TÜV SÜD PSB
- [Thailand] ◆ JQA ASIA (Thailand) Co., Ltd.
- ◆ TÜV SÜD(THAILAND)LIMITED
- [China] ◆ CQC
- ◆ CQM
- ◆ CNCA
- ◆ AUDIX
- ◆ Certech
- ◆ SRTC
- [China (Hong Kong)] ◆ HKQAA
- [Vietnam] ◆ VQA Certification Co., Ltd.
- ● QUATEST3
- ■ JQA Calibration Vietnam Co., Ltd.
- [Malaysia] ● SIRIM QAS
- [Indonesia] ◆ JQA SERTIFIKASI INDONESIA
- [Korea] ◆ KFQ
- ◆ KTL
- [Taiwan] ◆ BSMI
- ◆ ETC
- ◆ AUDIX

◆ Certification Services for Management Systems
● Testing and Certification of Electrical Equipment, Components and Medical Devices
■ Calibration of Measuring Instruments

Worldwide Network for Management Systems Certification

As a member of IQNET*, we provide global certification services to customers worldwide.

*IQNET: A global network of world's certification bodies who major market share in each country.
The number of management system certification by IQNET members is now more than 360,000, covering almost all of the world.

Worldwide Network for Electrical Equipment, Components and Medical Devices

In partnerships with major certification bodies in North America, Europe and Asia, we conduct testing of products based on the standards of different countries as well as providing global market access services for each country. We also support smooth global market access for customers through the issuance and recognition of CB test certificates as a National Certification Body (NCB) under the IECEE-CB scheme. NCBs in over 50 countries participate in this scheme. For the Asia region, we aim to facilitate certification services as a member of the Asia Network Forum (ANF*).

*ANF: A forum consisting of 6 certification bodies in Asia.

Quality Management

JQA has constructed systems under the following International Standards matching to each kind of our businesses, and is striving for improvement in "Customer Satisfaction", "Quality" and "Reliability" of our Certification services.

- ISO/IEC 17021-1·······Conformity assessment—Requirements for bodies providing audit and certification of management systems
- ISO/IEC 17025·········General requirements for the competence of testing and calibration laboratories
- ISO/IEC 17020·········Conformity assessment—Requirements for the operation of various types of bodies performing inspection
- ISO/IEC 17065·········Conformity assessment—Requirements for bodies certifying products, processes and services
- ISO 14065···············Greenhouse gases—Requirements for greenhouse gas validation and verification bodies for use in accreditation or other forms of recognition
- ISO/IEC 17043·········Conformity assessment—General requirements for proficiency testing