

JQA

Visualize
Your Invisible Value

Greetings

We will support the development and trust of our customers while fulfilling our social responsibility as an organization.

Dr. Hiroaki Ishii
President & CEO
Japan Quality Assurance Organization



I would like to express my appreciation to you for supporting the Japan Quality Assurance Organization (JQA).

Starting operations in 1957 as the Japan Machinery and Metals Inspection Institute, JQA has been providing various services to support clients' businesses as a fair and neutral third-party conformity assessment body.

Today, we are the certification body with the highest number of registered management system certifications in Japan, including ISO 9001 and ISO 14001. We are also one of the calibration laboratories supplying national measurement standards to the industry and have the largest calibration scope for measuring instruments in Japan.

Furthermore, as a designated body for national and international regulations and certification schemes, we provide electrical safety testing and certification for electrical products, medical devices, and in-vehicle equipment; JIS Mark certification; testing and inspection of construction materials; and audit and evaluation of corporate activities aimed at achieving carbon neutrality and other goals.

In recent years, the global spread of digital transformation and green transformation has increased, creating a demand for new conformity assessments. To meet these demands, we are actively expanding into cybersecurity and sustainability. Moreover, to contribute to a safe and secure society, we participated in the standardization and certification scheme development for personal care robots with national research institutes and industrial associations; as the result, we issued the first such certificate in Japan and offer related services.

JQA will continue to support the development and trust of its customers and fulfill its social responsibility based on our organization's "Management Philosophy."

We sincerely appreciate your continued support throughout the future.

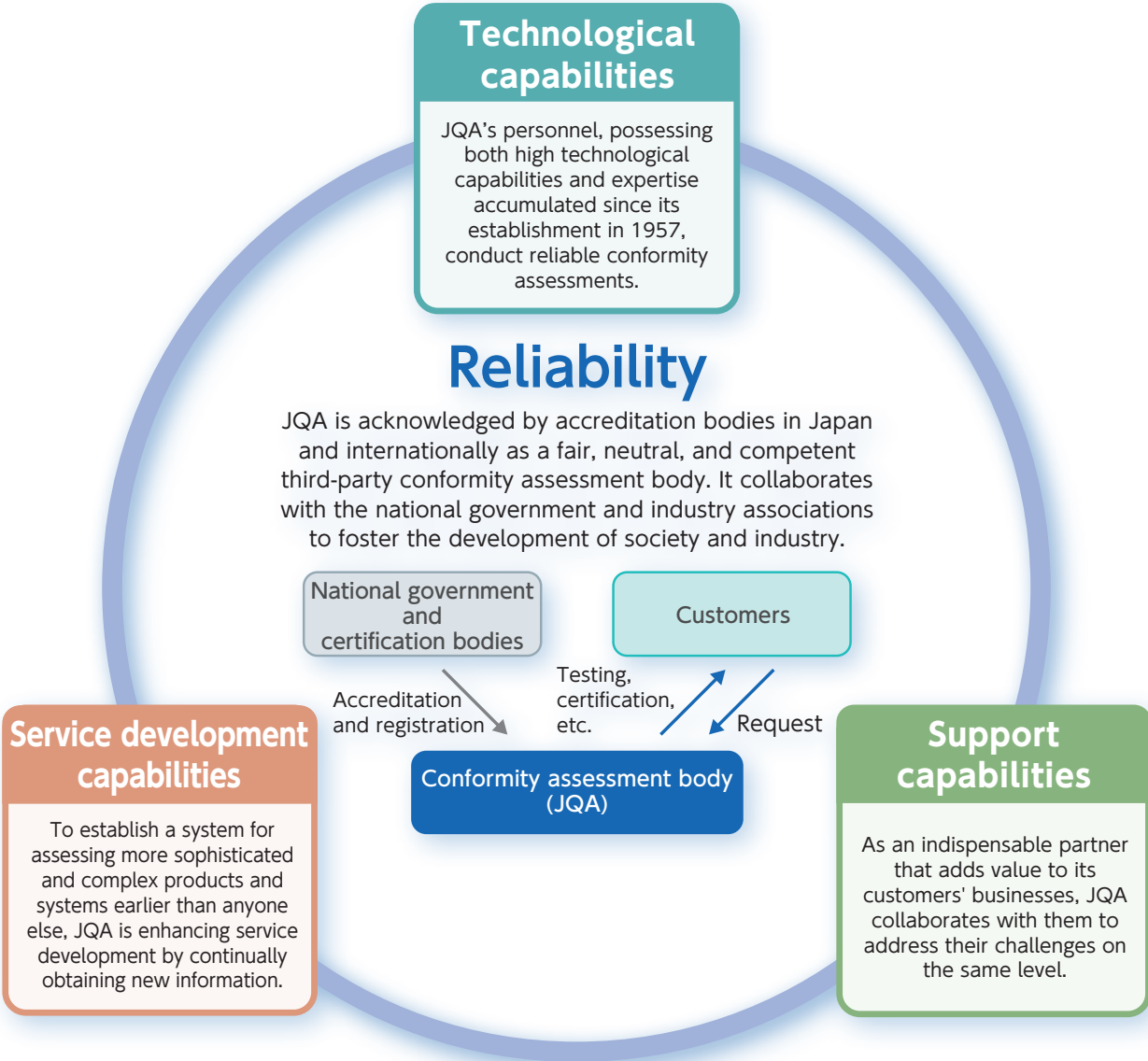
Management Philosophy

We will contribute to the creation of a safer, more secure, and fulfilling world through technical services for certification that bolster social and economic infrastructure.

We will provide world-class total solution services that support the development and trust of our customers as a front runner of fair and neutral third-party organizations.

Strengths of JQA

JQA performs highly reliable conformity assessments by leveraging its technological, service development, and support capabilities. JQA aspires for customers to view its services as essential partners.



Communication Word

Visualize your invisible value

The value of products and services, such as quality and safety, is often invisible. JQA supports a safe, secure, and enriching social and economic infrastructure by testing, inspecting, and certifying this invisible value from the perspective of a fair and neutral third party, making it visible in the form of evidence, such as registrations and certificates.

Basic information

- Name : Japan Quality Assurance Organization
- President and CEO : Dr. Hiroaki Ishii
- Establishment : October 28, 1957
- Business income : 19 billion yen (FY2023)
- Number of officers : 1,144 (as of April 1, 2025)
/employees
- General Head office : 1-25, Kandasudacho, Chiyoda-ku, Tokyo
101-8555, Japan
TEL: +81-3-4560-9001

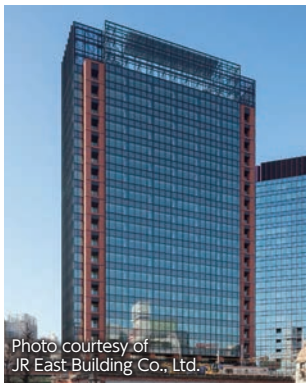


Photo courtesy of
JR East Building Co., Ltd.

History

- 1957 • Established as Japan Machinery and Metals Inspection Institute (JMI), a designated inspection body under the Export Inspection Law
- 1958 • Started inspection in the fields of electronics and machinery
- 1963 • Started calibration of measuring instruments
- 1972 • Changed the name to JMI Institute
- 1973 • Started verification of measuring instruments under the Measurement Act
- 1979 • Started testing of construction materials
- 1989 • Started certification based on ISO 9000 series (Quality)
- 1993 • Changed the name to “Japan Quality Assurance Organization (JQA)”
- 1995 • Started certification based on ISO 14001 (Environment)
• Started the S-JQA mark certification of product safety
- 2002 • Started certification based on ISO/IEC 27001 (former ISMS; Information Security)
- 2004 • Started validation, verification, and certification of Clean Development Mechanism (CDM) projects as the world’s first Designated Operational Entity (DOE) for CDM by the UNFCCC
- 2005 • Started JIS Mark certification under the Industrial Standardization Law (JIS)
• Started certification of controlled medical equipment under the Pharmaceutical Affairs Law
• Started verification of the amount of Greenhouse Gas (GHG) emissions under domestic schemes
- 2011 • Changed the corporate status to a general incorporated foundation with the laws concerning the reform of public-interest corporations
• Started evaluation and certification of functional safety
- 2013 • Established JQA Asia (Thailand) Co., Ltd. in Bangkok, Thailand
• Started certification based on ISO 13482 (Personal Care Robots Safety)
- 2014 • Established Representative Office of Japan Quality Assurance Organization in Hanoi, Vietnam
- 2015 • Relocated Safety & EMC Center and Measurement & Calibration Center from Kinuta, Setagaya, Tokyo to Minamiosawa, Hachioji-shi, Tokyo
- 2018 • Fukushima Sales Office and Hiroshima Sales Office opened
• Established JQA EURO Office in Essen, Germany
• Established JQA Calibration Vietnam Co., Ltd. in Hanoi
- 2021 • Chubu Testing Center relocated and built, due to increasing demand
- 2022 • DSP Research, Inc. (DSPR) became a group company
- 2024 • SANKYO Co., Ltd. became a group company

Introduction of Services

As a fair and neutral third-party conformity assessment body,
JQA offers testing, inspection, and certification services related to management systems,
products, the environment, and more.
We remain committed to delivering safety, security, and trust to individuals and society.

Certification and assessment of management systems

Management Systems Sector
In addition to certifying and assessing various management systems from ISO to sector specific standards with overall abilities and expertise, JQA provides training services such as seminars and e-learning.

Certification and testing of electrical products, medical devices, and in-vehicle equipment

Product Safety Sector
In addition to the testing and certifying electrical and electronic products, such as in-vehicle equipment and medical devices based on standards in Japan and abroad, JQA provides various environmental testing and cybersecurity-related services.

Calibration of measuring instruments and verification of specified measuring instruments

Measurement and Calibration Sector
As a laboratory that supplies measuring standards to industry, JQA calibrates measuring instruments and verifies specified measuring instruments in accordance with the Measurement Act. In addition, JQA provides comprehensive measurement management services such as seminars and proficiency testing.

Materials tests

Materials Techno Sector
JQA conducts tests of concrete, iron reinforcing rods, and other construction materials for buildings and civil engineering structures; tests of plastics and other repair materials; and quality inspections for metal materials in the design and development stages, mechanical products, etc.

JIS Mark certification

JIS Certification Dept.
In addition to providing JIS Mark certification in the fields of products and technology in the world as a registration and certification body under the JIS Mark labeling system, JQA offers support services such as technical support and inspections on behalf of customers.

Verification of sustainability information and technical support

Global Environment Dept.
JQA provides green energy certification in addition to verifying greenhouse gas (GHG) emissions based on Japanese and overseas systems and third-party verification based on international standards and other criteria for environmental, social, and governance (ESG) data.

Evaluation and certification of robot safety

Certification Scheme Development and Promotion Dept.
JQA offers assessment of design processes, risk assessment and safety evaluation and certification in robotics and related products, in addition to software assessment services.

Overseas development support/Seminars and training support

Other services
JQA supports overseas development by its customers through alliances with certification bodies worldwide and its subsidiaries established in Thailand and Vietnam. JQA also provides various seminars and e-learning programs tailored to the needs of its customers.

JQA will support its customers' businesses with its extensive service offerings.

Product planning

Design and development

Procurement and manufacturing

Quality assurance and quality management

Logistics, sales, and support

Supporting in realizing a sustainable society and preserving the global environment

Verification of sustainability information and technical support (social and environmental information (GHG Scope 1, 2, and 3, water and waste, employment, occupational health and safety)), etc.

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Green energy certification

Supporting organizations in enhancing their sustainable development and fostering social trust

Certification of management systems (ISO 9001, ISO 14001, ISO/IEC 27001, IATF 16949, ISO 13485, and other standards), customized audits, and second-party audits

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Seminars and trainings (e-learning and publications), and technical supports

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Supporting in improving reliability and safety

Electrical safety tests and EMC tests (electrical products, medical devices, and in-vehicle equipment)

Various statutory requirements and certification (S-JQA Mark, Electrical Appliance and Material Safety Act; Consumer Product Safety Act; and Act on Securing Quality, Efficacy, and Safety of Products Including Pharmaceuticals and Medical Devices)

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Support to acquire international certification (CCC, BIS, BSMI, and other types of certifications)

Cybersecurity-related services (such as IEC 62443-4-1)

Calibration of measuring instruments

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Measurement management services (measuring instrument management support and various measurement services)

Physical and analytical testing of construction, metal, and other materials

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Building survey services

JIS Mark certification and private support services

P.12

Evaluation and certification of robot safety (ISO 10218, ISO 13482, IEC 61508, and other standards)

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Examples of service utilization in the medical device industry

- ISO 13485 (medical devices and in vitro diagnostics)
- Electrical safety tests
- EMC tests
- Medical device certification (Act on Securing Quality, Efficacy and Safety of Products Including Pharmaceuticals and Medical Devices)
- Support to acquire international certification
- Calibration of measuring instruments
- Measurement management services
- JIS T (medical safety tools)
- Verification of sustainability information and technical support
- Green energy certification
- Seminars and training support

Examples of service utilization in the automotive industry

- IATF 16949 (automotive)
- EMC tests (in-vehicle equipment)
- Calibration of measuring instruments
- Measurement management services
- Physical and analytical tests of metal and other materials
- JIS D (automotive engineering)
- ISO 26262 (Road vehicles - Functional safety)
- Verification of sustainability information and technical support
- Green energy certification
- Seminars and training support

Examples of service utilization in the IT industry

- ISO/IEC 27001 (information security) series
- ISO/IEC 20000 (IT services)
- JIS Q 15001 (protection of personal information)
- Cybersecurity-related services
- JIS software certification
- Verification of sustainability information and technical support
- Green energy certification
- Seminars and training support

Examples of service utilization in the food industry

- FSSC 22000/ISO 22000 (food safety)
- ISO 9001-HACCP (food safety)
- GAP certification (agriculture)
- Calibration of measuring instruments
- Measurement management services
- Verification of sustainability information and technical support
- Green energy certification
- Seminars and training support

Examples of service utilization by customers
Home > JQA > Examples of service utilization by customers



Certification and assessment of management systems



As the leading certification body for management systems in Japan, JQA has conducted audits to strengthen client organizations in alignment with a wide range of standards, including ISO 9001 (quality) and ISO14001 (environment), as well as sector specific standards for information security, automotive, telecommunications, aerospace, and food industries. It boasts the largest total number* of audits conducted in Japan. Furthermore, JQA not only performs audits but also offers comprehensive services, including training and technical support, to assist its customers in solving their challenges and increasing their value.

* JQA survey as of March 2023

■ Certification of management systems

- ISO 9001 (quality)
- IATF 16949 (automotive)
- JIS Q 9100/SJAC 9120 (aerospace and defense)
- ISO 13485 (medical devices and in-vitro diagnostics)
- TL 9000 (telecommunications)
- FSSC 22000 (food safety)
- ISO 22000 (food safety)
- JFS-C (food safety)
- ISO 9001-HACCP (food safety)
- ISO 14001 (environment)
- ISO 50001 (energy)
- ISO 45001 (occupational health and safety)
- ISO 39001 (road traffic safety)
- ISO/IEC 27001 (information security)
- ISO/IEC 27017 (informational security for cloud service)
- ISO/IEC 27701 (privacy information)
- JIS Q 15001 (personal information protection)
- ISO/IEC 20000 (information technology service)
- ISO 22301 (business continuity)
- ISO 21001 (educational organizations)

■ Management of agricultural production processes

- GLOBAL.G.A.P.
- ASIAGAP
- JGAP



■ Third-party welfare service assessment



■ Certificate of conformance for information system security measures

■ Audit and other customized assessment services

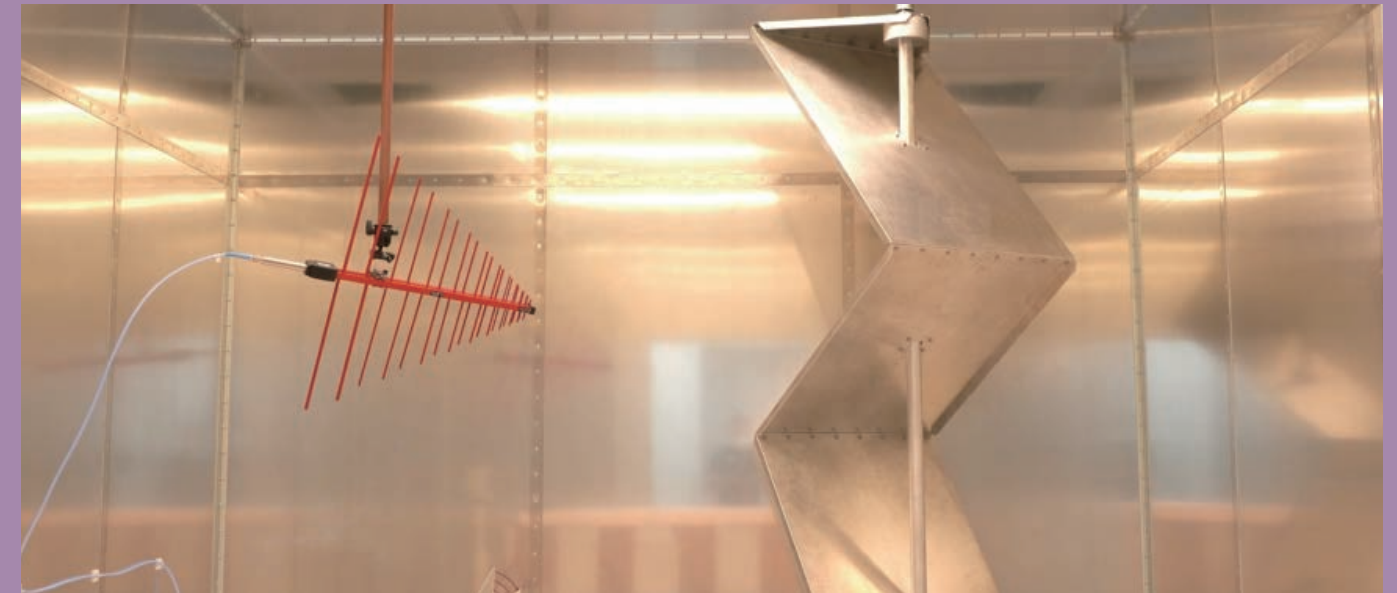
■ Training services (ISO seminars and e-learning)



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Certification and testing of electrical products, medical devices, and in-vehicle equipment



JQA assists its customers in providing highly reliable products to markets through various services, including testing and certification of electrical, electronic products, and medical devices according to Japanese and international standards. This also encompasses EMC testing for in-vehicle equipment to accommodate autonomous driving and other technological advancements, while meeting the stringent testing requirements of the automotive industry, as well as facilitating agency applications for acquiring overseas certifications. JQA also assists its customers in implementing security measures and enhancing their social reliability by offering cybersecurity conformity assessment services for industrial automation and control systems (IACS) as well as consumer IoT devices.

■ Services based on legislation

- Conformity inspection based on the Electrical Appliances and Materials Safety Act
- Conformity inspection based on the Consumer Product Safety Act
- Certification of medical devices based on the Act on Securing Quality, Efficacy and Safety of Products, Including Pharmaceuticals and Medical Devices
- Proof of conformity of specified radio equipment to the technical standards based on the Radio Act and certification of construction designs



■ Certification services

- S-JQA Mark certification
- CMJ registration
- IECCE CB certification
- IECQ certification
- Conformity assessment for Taiwanese BSMI certification

■ Agency application (acquisition of overseas certification) services (See page 15)

■ Cybersecurity-related services



These represent JNLA's certification symbols combined with the ILAC-MRA mark. JQA's Safety and EMC Center is a certified testing laboratory in the test type of Endurance and corrosion resistance test (Scope: Electricity), and JNLA Z80114JP Testing is the certified identification code of the Safety and EMC Center. JQA's Kita-Kansai Testing Center is a certified testing laboratory in four test types, including the test for electrical property of electric appliances (Scope: Electricity) etc., and JNLA Z80115JP Testing is the certified identification code of the Kita-Kansai Testing Center.

The certified code of each organization includes the code listed below.
VLAC-001-2 : Saito EMC Branch, Kitakansai Testing Center
VLAC-001-3 : Shikatsu EMC Branch, Chubu EMC Dept.
VLAC-001-4 : Tsuru EMC Branch, EMC Testing Dept., Safety and EMC Center
VLAC-001-5 : Safety/EMC Testing Dept., Safety and EMC Center
VLAC-001-6 : Medical Devices Testing Div., Safety Testing Dept., Kitakansai Testing Center
VLAC-001-7 : Automotive EMC Lab., Chubu EMC Dept.



Certificate No. 5498.01

ACCREDITED

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Calibration of measuring instruments and verification of specified measuring instruments



JQA, which acts as a calibration laboratory that provides national measurement standards to industry, is a calibration laboratory accredited by the International Accreditation Japan (IAJapan) of the National Institute of Technology and Evaluation (NITE), as well as the American Association for Laboratory Accreditation (A2LA) based on ISO/IEC 17025. JQA calibrates measuring instruments and verifies specified measuring instruments across a broad range of areas, boasting the largest number of instruments calibrated and the widest scope of accredited calibrations. Moreover, JQA offers not only calibration and verification services but also comprehensive measurement management services, including shape measurement and proficiency testing services, issuing digital calibration certificates, and hosting JQA measurement seminars.

Calibration of measuring instruments

JQA personnel responsible for calibration visit customers' business sites to calibrate large, stationary, or hard-to-transport measuring instruments.

- Length
- Angle
- Electricity
- Radiation
- EMC
- Mass
- Force
- Torque
- Hardness
- Pressure
- Density
- Volume
- Fluid flow
- Flow rate
- Acoustics
- Vibration
- Temperature
- Humidity
- Concentration
- Standard material (calorific value standard)
- Viscosity
- Audiometer, etc.

Verification of specified measuring instruments

- Sound level meter
- Vibration level meter
- pH indicator
- pH detector
- Atmospheric concentration meter

Shape measurement service

Digital calibration certificate issuance service

Proficiency testing service

- Electromagnetic quantity (direct current/low frequency, radio frequency/microwave)
- Geometric quantity
- Dynamic quantity (mass)
- Thermodynamic quantity (temperature and humidity)

JQA measurement seminars



These symbols indicate that the holder is a Japan Calibration Service System (JCSS)-accredited business operator that supports the Mutual Recognition Arrangement (international MRA). JQA's Measurement and Calibration Center (JCSS 0029), Chubu Testing Center (JCSS 0064), Kansai Testing Center (JCSS 0071), and Kyushu Testing Lab. (JCSS 0104) are all JCSS-accredited business operators that support international MRA.



These symbols indicate that the holder is a calibration laboratory accredited by the American Association for Laboratory Accreditation (A2LA). JQA's Measurement and Calibration Center (1400.01), Chubu Testing Center (1400.04), Kansai Testing Center (1400.03), and Kyushu Testing Lab. (1400.05) are all calibration laboratories accredited by A2LA based on ISO/IEC 17025.



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Materials tests



JQA, which has acquired Japan National Laboratory Accreditation system (JNLA) certification based on ISO/IEC 17025, supports the strength and durability of buildings (prolonging the life of structures) by conducting tests on construction materials such as concrete and iron reinforcing rods, as well as tests on plastics and other repair materials. Additionally, JQA performs tests required in processes such as development, design, and manufacturing, delivering the results of technically appropriate evaluations. In addition to these testing services, JQA offers a range of services designed to meet customer needs, including contract-based tests and visiting tests conducted with JQA staff present.

Construction Materials Testing

- (Steel bars, steel materials, concrete, aggregate, cement, water used for kneading, and soil quality)
- Tensile and bending tests for iron reinforcing rods
- Compressive strength tests for concrete and soil
- Particle size and stability of aggregate and alkali-silica reaction (ASR) tests

Tests and investigations for the diagnosis of concrete structures

- Compressive strength, neutralization, and salinity tests for concrete core

Physical and analytical tests for metal materials, etc. (Bolts and nuts, washers, screws, plating, and other metal materials)

- Tensile, bending, impact, macroscopic, vibration, guaranteed load, and salt spray tests
- Pre-construction weldability tests

Surveys assessing damage to sewer-related facilities

Visiting tests with JQA personnel present

Inspection services

- Inspection of salt content measuring instruments
- Inspection of rebound (Schmidt) hammers

Tests related to infrastructure maintenance

- NEXCO test methods
- Skill tests for engineers
- Tests of repair materials
- Tests for cross-section repair materials

Tests of pipe rehabilitation materials

- Bending, tensile, and compression tests, post-immersion bending tests, and chemical resistance tests

Analysis of asbestos content and preliminary investigations

Contract-based tests

Assessing the extent of deterioration in buildings

Inspection services based on the Inspection Standards for Proof of Conformity to Security Measures, Etc. for Confidential Document Processing Services



Testing office



These marks are mark of the testing laboratories accreditation system based on the Industrial Standardization Act. Kansai Materials Techno Testing Lab. (Z80107JP), Nagoya Materials Techno Testing Lab. (Z80109JP), and Kanto Materials Techno Testing Lab. (Z70104JP) are accredited as testing laboratories under Mutual Recognition Agreement (MRA). Meian Testing Office (Z10410JP) and Kyushu Testing Office (070245JP) are testing laboratories accredited under JNLA system.



These marks are accreditation programs for calibration laboratories, testing laboratories, reference material producers and product certification bodies developed and operated by International Accreditation Japan (IAJapan), accreditation body of National Institute of Technology and Evaluation (NITE). They mainly cover fields that cannot be covered by other accreditation programs (ILAP, JCSS, JNLA), considering political and social needs. Nagoya Materials Techno Testing Lab., Meian Testing Office, and Kansai Materials Techno Testing Lab. are accredited under ASNITE 0317T for chemical products (polymers).



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JIS Mark certification



JQA provides certification services worldwide and can certify and register products according to approximately 1,000 Japanese Industrial Standards (JIS) across 15 categories, making it the largest certification and registration body under the JIS Mark labeling system.

For industrial products, importers, exporters, and sellers can obtain JIS Mark certification, in addition to manufacturers and processors. For electromagnetic records, importers, exporters, and sellers can also obtain JIS Mark certification, along with the creators of such records. By affixing a JIS Mark to their products, these businesses can demonstrate that they meet the quality, safety, and other requirements set by the JIS standards.

JIS Mark Certification

- Civil Engineering and Architecture (A)
- Mechanical Engineering (B)
- Electronic and Electrical Engineering (C)
- Automotive Engineering (D)
- Railway Engineering (E)
- Ferrous Materials and metallurgy (G)
- Nonferrous Materials and Metallurgy (H)
- Chemical Engineering (K)
- Mining (M)
- Pulp and Paper (P)
- Ceramics (R)
- Ceramics Wares (S)
- Medical Equipment and Safety Appliances (T)
- Information Processing (X)
- Miscellaneous (Z)



JIS Mark for JQA's industrial products (welfare tools)



JIS Mark for JQA's electromagnetic records

Private support services

- Technical consultation
Responding to inquiries about investigations and consultations regarding relevant laws, ordinances, standards, and guidelines for verifying product safety and reliability.
- Production assessment tests
Conducting tests based on JIS and other individual standards as well as safety, reliability, and durability tests based on customers' requests
- Agency inspections
Undertaking acceptance inspections and sampling inspections on behalf of customers



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Verification of sustainability information and technical support

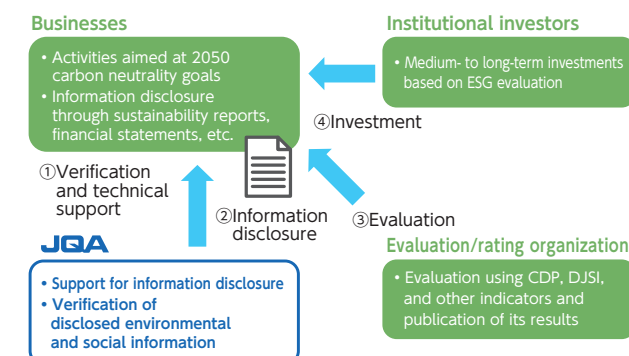


As the world's first operational entity designated by the Clean Development Mechanism (CDM), JQA began verifying greenhouse gas (GHG) emissions according to both Japanese and international systems. Furthermore, JQA is Japan's first GHG-related validation and verification body certified under ISO 14065.

Additionally, JQA assists organizations in sustainability management by providing third-party verification in accordance with international standards for environmental and social information. It also provides green energy certification services for photovoltaic, wind power, and biomass energy generation, along with various services to assist organizations in taking climate action as they work towards carbon neutrality.

Verification of sustainability information and technical support

- Third-party verification of sustainability information (such as environmental and societal information) and technical support (support for verification of ESG information disclosure such as CDP and DJSI)



CDP climate change verification and accreditation partner

- Operation of green energy certification systems and certification



- Third-party verification of renewable energy electricity menus
- J-Credit Scheme
- Verification of SHIFT and other projects to promote pioneering initiatives for decarbonization at plants and business sites
- Duty to reduce total GHG emissions and the emissions trading system in Tokyo
- Goal-setting type emission trading system in Saitama Prefecture
- Assessment and verification of the Joint Crediting Mechanism (JCM)



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Assessment and certification of robot safety



JQA offers evaluation and certification through experience from developing robot safety standards including ISO 13482 / JIS B 8445 (requirements for the safety of service robots) and ISO 31101 / JIS Y 1001 (requirements for safety management systems for service robots).

In addition, we provide services to support risk assessment, design and development process evaluation and software evaluation for wide range of robot-related products.

Further, we provide support for obtaining the CE marking required for entering into the European market through our partnership with TÜV NORD, a German certification body.

Assessment and certification of personal care robots

- ISO 13482 / JIS B 8445 (personal care robots)



• JIS B 8446-1

(Mobile servant robots)

Mobile servant robots provide support through interactions with humans, including handling goods and exchanging information.

• JIS B 8446-2

(Physical assistant robots)

Assistant robots physically support users by assisting and enhancing their movements.

• JIS B 8446-33 (Person carrier robots)

Carrier robots transport people

Assessment and certification of industrial robot systems

- ISO 10218 (Industrial robots)



Assessment of functional safety and technical support

- IEC 61508 (Functional safety)
- ISO 26262 (Functional safety of in-vehicle electrical/electronic systems)



Applications that refer to the functional safety standards

Power drive systems	Safety sensors	Automotive
Railways	Safety controllers	Service robot
Industrial robots	Civil engineering machinery	Safety instrumented systems
AGV/AMR	Machine tools	Agricultural and forestry machinery

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Overseas development support



Since its inception, JQA has formed partnerships with certification bodies across the world, and its network now spans 41 countries and territories. In recent years, JQA has established subsidiaries in Thailand and Vietnam to support the many Japanese businesses operating there.

In Japan, JQA offers customers seeking to export products overseas or enter international markets technical consultation, assessment and certification, along with other services to facilitate their smooth global development in a comprehensive manner.

Overseas ISO certification services

In addition to offering assessment and certification services in Thailand, Vietnam, and Indonesia, JQA is a member of IQNET*, one of the world's leading networks of certification bodies, allowing us to provide assessment services globally by its auditor resource sharing system.

* IQNET: Founded in 1990, IQNET is an international network of certification bodies based in Bern, Switzerland. The organization includes 37 prestigious certification bodies from around the world. IQNET has issued certificates in nearly every country, with the total number of certificates issued by its member certification bodies surpassing 360,000.



Overseas certification services for electrical products and medical devices

By leveraging partnerships with leading certification bodies worldwide, JQA performs tests and submits applications



North America	Europe	Europe	Asia
[USA] ◆ UL ◆ MET ◆ NSF ◆ EAGLE Certification Group [Canada] ◆ CSA	[Ireland] ◆ NSAI [UK] ◆ INTERTEK (ASTA BEAB) [Italy] ◆ CISA ◆ IMQ [Austria] ◆ Quality Austria [Cyprus] ◆ CCC [Greece] ◆ MIRTEC S.A. [Croatia] ◆ Cro Cert [Switzerland] ◆ SQS [Sweden] ◆ SEMKO [Spain] ◆ AENOR [Slovenia] ◆ SIQ [Serbia] ◆ YUQS [Czech Republic] ◆ CQS [Germany] ◆ DQS ◆ TÜV NORD ◆ VDE	[Türkiye] ◆ TSE [Norway] ◆ NEMKO [Hungary] ◆ MSZT [France] ◆ AFNOR Certification [Poland] ◆ PCBC [Bosnia and Herzegovina] ◆ ICS [Portugal] ◆ APCER [Rumania] ◆ SRAC	[China] ◆ CQC ◆ CQM ◆ CNCA ◆ AUDIX ◆ Certech ◆ SRTC ◆ HKQAA ◆ VQA Certification Co., Ltd. ◆ QUATEST3 ◆ JQA Calibration Vietnam Co., Ltd. ◆ SIRIM QAS ◆ JQA SERTIFIKASI INDONESIA [China (Hong Kong)] ◆ KFK [Vietnam] ◆ BSMI [Malaysia] ◆ KTL [Indonesia] ◆ BSMI [Korea] ◆ ETC [Taiwan] ◆ AUDIX
Central / South America	Middle East	Asia	
[Argentina] ◆ IRAM [Uruguay] ◆ LSQA [Costa Rica] ◆ INTECO [Columbia] ◆ ICONTEC [Brazil] ◆ FCAV [Venezuela] ◆ FONDONORMA [Mexico] ◆ NYCE	[Israel] ◆ SII	[Singapore] ◆ TÜV SÜD PSB [Thailand] ◆ JQA ASIA (Thailand) Co., Ltd. ◆ TÜV SÜD (THAILAND) LIMITED	

- ◆ Certification and assessment of management systems
- ◆ Certification and testing of electrical products, medical devices, and in-vehicle equipment
- ◆ Calibration of measuring instruments

to various certification organizations based on international standards on behalf of its customers.

Calibration services and measurement-related seminars in Vietnam

Customers seek highly reliable calibration in overseas markets as well, and JQA Calibration Vietnam Co., Ltd. (JQACV), a calibration base of JQA in Hanoi, Vietnam, meets the needs of such customers in the country.

* JQACV is accredited as a calibration laboratory based on ISO/IEC 17025 by two testing and calibration laboratories accreditation bodies in Vietnam: the Bureau of Accreditation (BoA) and the Accreditation Office for Standards Conformity Assessment Capacity (AOSC). It offers calibration services of Japanese quality across various fields and accommodates requests for measurement-related seminars.



JIS Mark certification services

- JIS Mark certification for products from overseas factories
- e-learning

Seminars and training support



As interest in strengthening organizational governance and ensuring product and service quality grows, it is required to develop human resources with a high level of expertise. JQA hosts a variety of seminars and offers tailored training support that adapts to customer needs and the ability levels of participants. Examples of seminars include web seminars, on-site seminars, e-learning, and seminars held in lecture halls for general audiences. JQA hopes that customers will utilize its seminars led by experienced instructors for human resources development and effective business administration.

ISO seminars

Introductory seminars and programs for diverse audiences covering topics like standard interpretations, internal auditor training, and compliance with laws and regulations.

JQA measurement seminars

Seminars for individuals in quality management departments and at worksites utilizing measuring instruments. Subjects include measurement, calibration, uncertainty and statistics, and ISO/IEC 17025 standards.

On-site seminars (dispatch of lecturers)

Organizing seminars by sending speakers to the locations specified by customers (Seminars can be tailored to fulfill clients' requests.)

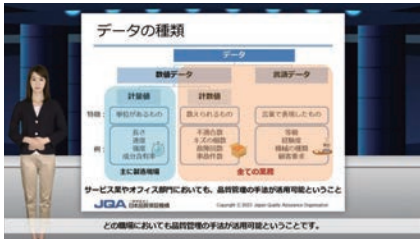
Other seminars

Seminars targeting individuals who are involved in product safety, EMC tests, cybersecurity, JIS, sustainability, robot safety, business continuity, etc.

JQA organizes free and paid seminars related to its business throughout the year. These will be announced on JQA's website as soon as the details are finalized.

e-learning

Customers can access a variety of e-learning courses based on JQA's extensive experience and expertise without being limited by time or location.



Books and textbooks

JQA supervises and sells various books and textbooks, including those related to management systems.



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An example of seminar programs

Seminars related to management systems

JQA conducts more than 10,000 assessments each year and utilizes this extensive experience to offer a wide range of seminar courses beyond management system standards.

To date, more than 60,000 diverse individuals have participated in JQA's ISO seminars and e-learning programs.

*For the latest information and details, please visit JQA's website.

Field / Type		For new hire / transferee	For secretariat / manager	For internal auditor
General elements on management systems	General	●	●	
	Internal audit			●
Quality	ISO 9001	●	●	●
	Quality control	●	●	
	IATF 16949		●	
	JIS Q 9100		●	●
	ISO 13485		●	●
Medical device	Medical device related standards other than ISO 13485		●	
Environment	ISO 14001	●	●	●
Legal compliance	Case examples	●	●	
Occupational safety	ISO 45001		●	●
Information security	Information security	●		
	ISO/IEC 27001			●
Food safety	ISO 22000		●	●
	FSSC 22000		●	●
Agricultural production process management	GLOBALG.A.P.		●	
Others	Business continuity		●	
	Transport safety		●	
	Personal care robot		●	

Measurement-related seminars

JQA offers various levels of seminar programs covering different technology and quality-related themes, hoping that customers will incorporate them into their internal training programs.

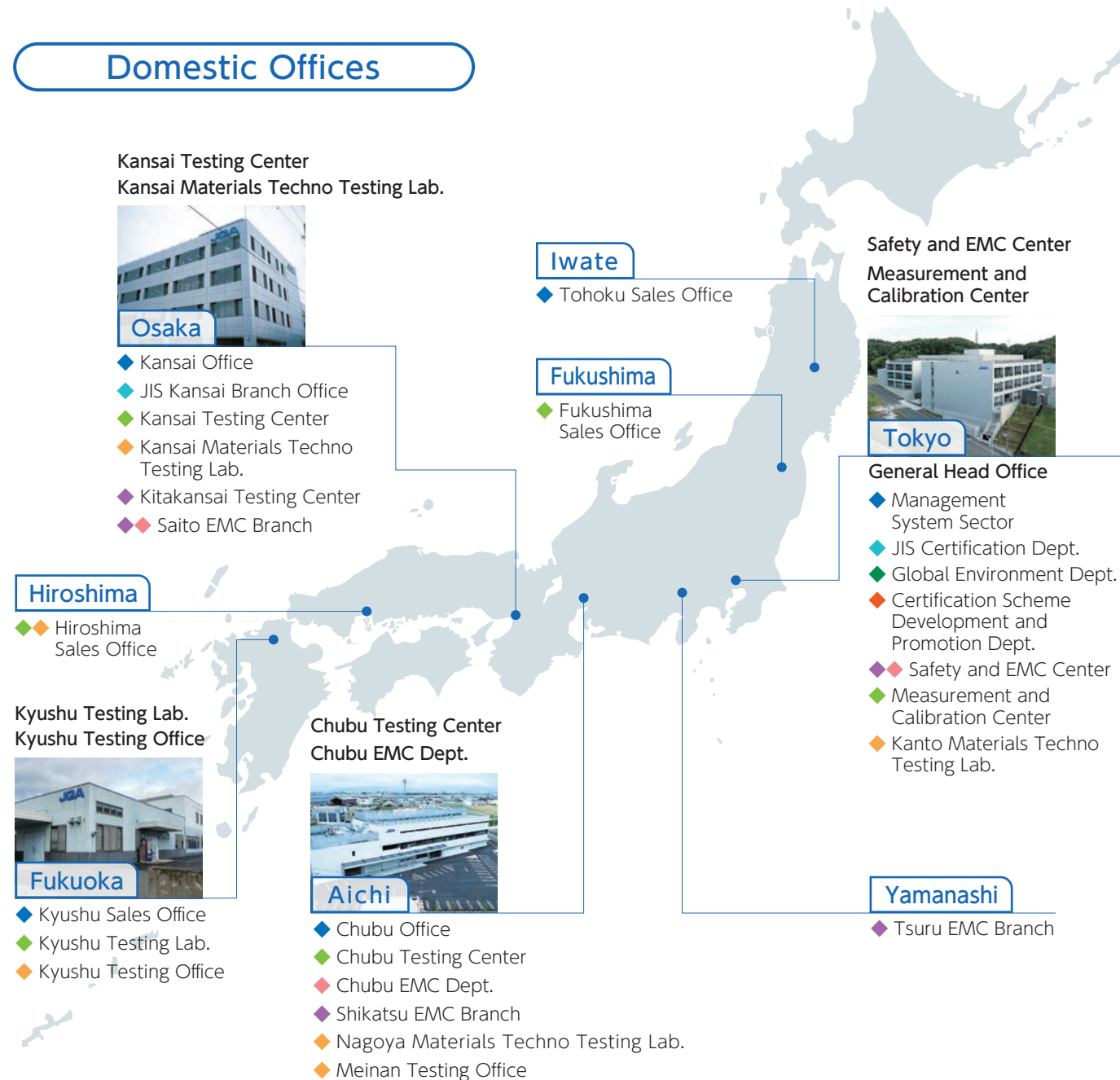
*For the latest information and details, please visit JQA's website.

Field / Type		Beginner	Intermediate	Advanced
Technology	Measurement	●	●	
	Calibration		●	
	Uncertainty / statistics	●	●	●
Quality management	ISO/IEC 17025 standards	●	●	●
	Measurement management	●	●	●

JIS Mark certification: Quality control manager's license courses and courses to maintain and upgrade the abilities of JIS quality control managers (QCM)

These training programs utilize the techniques and know-how that JQA has developed through assessments for JIS Mark certification. They offer more specific and practical programs that reflect key concepts in the examination process for JIS Mark certification, such as standardization, quality control, technical standards, and education and training.

Domestic Offices



- ◆ Certification and assessment of management systems
- ◆ Certification and testing of electrical products, medical devices, and in-vehicle equipment
- ◆ EMC tests for in-vehicle equipment
- ◆ Calibration of measuring instruments and verification of specified measuring instruments
- ◆ Materials tests
- ◆ JIS Mark certification
- ◆ Verification of and technical support for sustainability information
- ◆ Assessment and certification of robot safety

Overseas Offices

- ◆ Thailand JQA ASIA (Thailand) Co., Ltd.
- ◆ Vietnam JQA Calibration Vietnam Co., Ltd.
- ◆ Germany JQA EURO Office

Group Companies

- ◆ Tokyo SANKYO Co., Ltd.
- ◆ Hyogo DSP Research, Inc.

Sustainability

JQA seeks to help create a safe, secure, and fulfilling society while realizing a sustainable economy through its conformity assessment business. In fiscal 2024, to ensure a broad understanding of its sustainability activities among various stakeholders, including customers and consumers, JQA began publishing the Sustainability Report rather than the CSR Report it previously issued.

For the [Sustainability Report](#), please visit JQA's website here.
Home > About JQA > Social and environmental activities



CSR initiatives

JQA believes that its greatest social responsibility is to contribute to the sound development of society and the economy, as well as to improve the lives of people by conducting conformity assessment business that precisely meets society's demands. Based on this belief, JQA is engaging in corporate social responsibility (CSR) activities aligned with ISO 26000. JQA also implements an environmental management system based on ISO 14001 to promote initiatives that consider the preservation of the global environment.



JQA poster for environmental policy

JQA International Environmental Children's Drawing Contest

Since 1999, to preserve the beautiful natural environment for future generations, JQA and IQNET have co-hosted the JQA International Environmental Children's Drawing Contest. Supported by the UNICEF Tokyo Office and JICA*, we hope this contest will raise environmental awareness among children who will lead the next generation. We aim to provide them with an opportunity to think about environmental issues by having them draw pictures, thereby developing them into future leaders. Every year, JQA receives many colorful drawings showcasing the wonders of the global environment, including animals and plants, from around the world.

*JICA began supporting this contest in 2024.



Japanese aged 6



Portuguese aged 15

For details, please visit JQA's website below.
Home > About JQA >
[JQA International Environmental Children's Drawing Contest](#)



JQA Forest

In 2007, JQA inaugurated the JQA Forest in Takayama City, Gifu Prefecture, to commemorate its 50th anniversary. Through forest preservation and cultivation activities, JQA works to prevent forest destruction, secure CO₂ sinks, and protect the natural environment.



Quality management system

JQA has established systems based on the international standards listed below to enhance customer satisfaction and the quality and reliability of its conformity assessment services.

- ISO/IEC 17021-1 Conformity assessment—Requirements for bodies providing audit and certification of management systems
- ISO/IEC 17025 General requirements for the competence of testing and calibration laboratories
- ISO/IEC 17020 Conformity assessment—General requirements for the operation of various types of bodies performing inspection
- ISO/IEC 17065 Conformity assessment—General requirements for bodies certifying products
- ISO 14065 Greenhouse gases— Requirements for greenhouse gas validation and verification bodies for use in accreditation or other forms of recognition
- ISO/IEC 17043 Conformity Assessment—General requirements for proficiency testing