The Handling Procedure of Appeals for CDM Assessment Service

*1: Appeal panel is responsible for making a final decision to the appeal, and shall consist of three members; 
- One person appointed by JQA in accordance with the criteria* below; 
- One person appointed by the Appellant; and 
- One person independent of JQA and the Appellant, as agreed by the above two members.

* criteria:
- Person who has sufficient knowledge about the operation of the CDM Assessment Scheme; 
- Person in position that can ensure impartiality in relation to the judgement; and 
- Person not directly related to the assessment services(person who conducted the validation or verification/certification, including technical review and final decision-making) to which the appeal is pledged.

*2: The members of the appeal panel shall be bind by a confidentiality agreement. 
The information regarding the appeal including the source and details shall be treated as confidential matter.