### We are engaged in a variety of activities to contribute to the development of a sustainable society.

### **CSR Activities**

We consider and recognize corporate social responsibility (CSR) as a contribution to the sound development of society and the economy and to the improvement of people's lives. Toward achievement of our CSR, we strive to respond to the expectations of society by providing useful services through our certification service activities. At the same time, to promote contribution toward preservation of the global environment, we operate an environmental management system pursuant to ISO 14001.



### JQA International Environmental Children's Drawing Contest

Since 1999, JQA and IQNet have hosted "JQA International Environmental Children's Drawing Contest" supported by UNICEF, hoping that this contest provides children all over the world with an opportunity to think about the importance of the global environment. Many colorful drawings expressing the wonders of nature such as animals and plants reach us every year from all over the world.

For contest details, please see

Overview

### http://www.childrens-drawing.com/





In 2007, we inaugurated the "JQA Forest" in Takayama-city, Gifu Prefecture in Japan. Through activities of preservation and cultivation of the forest, we are striving to conserve nature for the



SHIKATSU Branch

NAGOYA Construction Materials Testing Lab.

### Company Name : Japan Quality Assurance Organization (JQA) President & CEO : Noriaki Kobayashi Established : October 28, 1957 Employees : 818 (as of April 1, 2017) Head Office 1-25 Kandasudacho, Chiyoda-ku, Tokyo, Japan TEL.03-4560-9001 / FAX.03-3450-9002 : http://www.jqa.jp/ Head Office Certification Scheme Development & Promotion Dept. Management System Sector ● ISO TOHOKU Office (Planning Center / Assessment Center) ● ISO KANSAI Office JIS Certification Dept. JIS KANSAI Branch Office Global Environment Dept. KANSAI Testing Center Safety & EMC Center KITA-KANSAI Testing Center Measurement and Calibration Center SAITO Testing Office KANTO Machinery Testing Lab. YOKOHAMA Construction Materials Testing Office ● ISO KYUSHU Office TSURU EMC Branch ISO CHUBU Office CHUBU Testing Center

Offices



Company Profile









# **Responding to diverse social needs** with a wealth of experience and proven reliability.

## **Supporting sustainable development and** improvement of the social reliability of organizations

### **1** Certification Services for Management Systems

A management system helps organizations achieve their goals based on their objectives and policies. We, as a certification body boasting both comprehensive strength and expertise, offer certification services for various management system standards and criteria including

ISO 9001 (Quality), ISO 14001 (Environment), Information Security and sector specific standards such as those for automobiles, telecommunications, aerospace and food industries





### ■ Major Services

- IATE 16949 (Automotive)
- .IIS O 9100 (Aerospace) ISO 13485 (Medical Devices)
- ISO 22000 · FSSC 22000 (Food Safety)
- ISO 14001 (Environment) OHSAS 18001 • ISO 45001 (Occupational Health and Safety)
- ISO 50001 (Energy) ISO/IEC 27001 (Information Security)
- ISO/IEC 27017 (Cloud Service Security)
- ISO/IEC 20000 (IT Service) ISO 22301 (Business Continuity
- ISO 39001 (Road Traffic Safety)

### the role of a leading certification body, with the most proven track record in Japan regarding the number of certifications of ISO 9001, ISO 14001 and other international standards

In 1990, JQA started ISO 9000 series certification services

as one of the pioneers in this field in Japan. We now play

■ Rich Experience and a Proven Track Record with 12,000 Certifications

# The Number of Organizations Certified by each Certification Bod ISO 9001 ISO 14001 ISO/IEC 27001 Other Number of certified organizations by each certification body (as of March 31, 2017; prepared by JAB)

# Supporting improvement of the reliability and safety of products, materials and facilities

### **2** Certification Services for Products, Materials and Facilities

### **Testing and Certification of Electrical Equipment, Components** and Medical Devices

We conduct testing and certification services for electrical and electronic products and medical devices pursuant to Japanese and international standards to support market entry for highly reliable products.

### ■ Major Services

- S-JQA Mark Certification Conformity Assessment under
- DENAN Law (PSE mark) Certification Services for the Pharmaceuticals and Medical
- Devices Law (MHLW) Issuance and Recognition of CB Certification under the IECEE-CB Scheme
- Safety and EMC Testing for Overseas Certifications

### **Calibration and Verification of Measuring Instruments**

To enhance the reliability of measuring instruments for quality control in the manufacturing and service industries, we have constructed a system based on an international standard and conduct calibration service for confirming instruments' performance. We also conduct verification of environmental measuring instruments under the Measurement Act in Japan

### ■ Major Services

- Calibration of Electronic Measuring Instruments, Length Measuring Instruments, Environmental Measuring
- Instruments and others Verification of Environmental Measuring Instruments

 Testing of Concrete. Steel Bars for Concrete Reinforcement, Aggregates and others

**Testing and Inspection of** 

**Construction Materials and** 

We conduct testing of construction material

such as concrete and steel bars for concrete

reinforcement. We also conduct inspection of

machinery and metal materials at the design

- Testing of Concrete Cores
- Testing of Metal Materials

and development stages.

■ Major Services

### **JIS Mark Certification**

■ Major Fields

Mechanical Engineering

Chemical Engineering

Civil Engineering and Architecture

Ferrous Materials and Metallurgy

Electronic and Electrical Engineering

Non Ferrous Materials and Metallurgy

As a registered certification body for products under the JIS Mark certification scheme in Japan, we conduct JIS certification of products covering the widest technical scope in response to customer needs worldwide.

### **Safety Inspection of Data Centers**

We conduct facility inspections and operation inspections based on various safety standard to evaluate conformance

■ Maior Service

 Inspection of Date Centers Based on Various Types of Security Product Evaluation and

### ■ Major Services

 Functional Safety Managemen Evaluation and Certification

**Robots and Functional Safety** 

We offer safety evaluation and certification

of robots (ISO 13482) along with products or

systems with functional safety aspects based

on international standards. In addition, we

provide technical support for product risk

assessment, design development process

requirements and software evaluation.

Certification Technical Support Services



# Supporting preservation of the global environment and realization of the sustainable development of society

### **3** Certification Services for Environmental Concerns

We are contributing to "trust" creation in society by conducting third-party verification based on international standards of environmental information published by organizations that are working to alleviate social problems such as climate change. We also provide high-quality verification services for various Japanese and overseas organizations that calculate GHG (GreenHouse Gases) emissions based on different criteria. Furthermore, as a CDM (Clean Development Mechanism) designated operational entity, we conduct validation and verification of GHG reduction projects.

### ■ Maior Services

- J-Credit Scheme
- Verification and technical support for CDP & DJSI information disclosure (GHG, water, waste, etc.)
- CO2 emissions reduction scheme (ASSET (Advanced technologies promotion Subsidy Scheme with Emission reduction Targets))

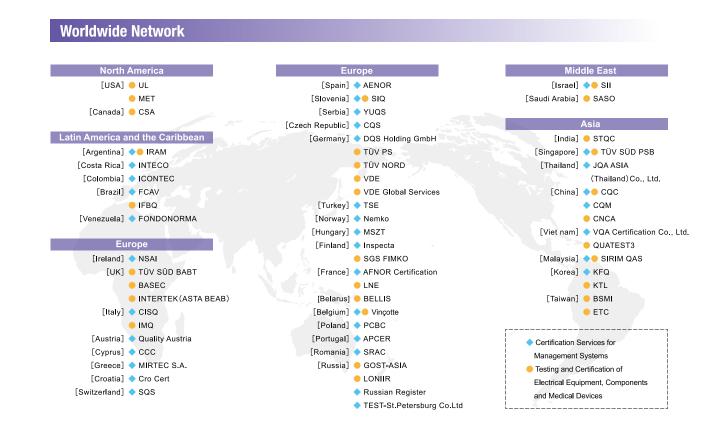
● Tokyo "Cap-and-Trade Program" (obligation to cut total greenhouse gas emissions and

**JQA** 

- Saitama Prefecture Target Setting Emissions Trading System Third-party verification of carbon offset
- Support for action plan to combat global warming, etc., as well as related energy-saving
- Technical support for establishment of efforts for SDG (Sustainable Development Goals)
- Third-party verification of CSR reports that reference GRI standards Second-party audit agency for supply chains
- JCM (Joint Crediting Mechanism)
- Validation/verification, and certification of CDM projects

# By utilizing our worldwide network, we provide smooth support for customers operating cross-border businesses.

JQA is affiliated with more than 60 overseas organizations. We provide diversified support to facilitate global development for Japanese and overseas customers.



### **Worldwide Network for Management Systems Certification**

As a member of IQNet\*, we provide global certification services to customers worldwide

\* IQNet: A global network of top-class certification bodies.

The number of certifications by IQNet partners is approximately 25% of the market share spread over more than 150 countries



### Worldwide Network for Electrical Equipment, Components and Medical Devices

In partnerships with major certification bodies in North America, Europe and Asia, we conduct testing of products based on the standards of different countries as well as providing global market access services for each country. We also support smooth global market access for customers through the issuance and recognition of CB test certificates as a National Certification Body (NCB) under the IECEE-CB scheme, NCBs in over 50 countries participate in this scheme. For the Asia region, we aim to facilitate certification services as a member of the Asia Network Forum (ANF\*).



\*ANF: A forum consisting of 6 certification bodies in Asia



### Quality Management

JQA has constructed systems under the following International Standards matching to each kind of our businesses, and is striving for improvement in "Customer Satisfaction", "Quality" and "Reliability" of our Certification services.

- ISO/IEC 17021······Conformity assessment—Requirements for bodies providing audit and certification of management systems
- ISO/IEC 17025······General requirements for the competence of testing and calibration laboratories
- ISO/IEC 17020······Conformity assessment—Requirements for the operation of various types of bodies performing inspection
- ISO/IEC 17065······Conformity assessment—Requirements for bodies certifying products, processes and services
- ···Greenhouse gases—Requirements for greenhouse gas validation and verification bodies for use in accreditation or other forms of recognition